How To Obtain Warranty Service

If your product needs service, it may be taken or shipped to KWA Performance Industries, Inc. The following procedures apply whenever your unit must be transported for warranty service:

- You must go to the RMA Request link at www.kwausa.com to obtain an RMA number. THE RMA NUMBER MUST BE CLEARLY MARKED ON THE OUTSIDE OF THE PACKAGE. PACKAGES WITHOUT AN RMA NUMBER CLEARLY MARKED WILL BE REFUSED AND RETURNED TO THE SENDER.
- You are responsible for transporting your unit or arranging for its transportation.
- If shipment of your unit is required; you must pay the initial shipping fee, but we will pay the return shipping charge if the repairs are covered by the warranty
- WHEN RETURNING YOUR UNIT FOR WARRANTY SERVICE, A COPY OF THE ORIGINAL SALES RECEIPT MUST BE ATTACHED.
- You must include the following: RMA number, your name, address, daytime telephone number, model and serial number (if applicable) of the product and a description of the problem.

This Warranty is Only Valid in the United States

If your product does not require service, but you have questions regarding its operation, please contact our Customer Service Team at www.kwausa.com.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

OUR LIABILITY IS LIMITED TO THE REPAIR OR REPLACEMENT, AT OUR OPTION, OF ANY DEFECTIVE PRODUCT AND SHALL IN NO EVENT INCLUDE INCIDENTAL OR CONSEQUENTIAL COMMERCIAL OR PROPERTY DAMAGES OF ANY KIND. WE ARE NOT RESPONSIBLE FOR PRODUCTS LOST, STOLEN AND/OR DAMAGED DURING SHIPPING.

SINCE SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONs AND EXCLUSIONS MAY NOT APPLY TO YOU.

This warranty gives you specific legal rights, but you may also have other rights which vary from state to state. This warranty may not be altered other than in writing signed by an officer of KWA Performance Industries, Inc.